

Certificate

IRAM has issued an IQNET recognized certificate that the organization:

CONSEJO DE LA MAGISTRATURA DE LA CIUDAD AUTÓNOMA DE BUENOS AIRES

Casa Central: Av. Presidente Julio A. Roca 516/530 - (1067) - Ciudad Autónoma de Buenos Aires - República Argentina
Centro de Justicia de la Mujer: Av. Don Pedro de Mendoza 2689 - (1169) - Ciudad Autónoma de Buenos Aires - República Argentina
Atención Línea Gratuita 0800- JUSBAires - República Argentina: Hipólito Yrigoyen 932, 2° Subsuelo - (1086) - Ciudad Autónoma de Buenos Aires - República Argentina
Dirección General de Defensa del Litigante: Lavalle 371 - (1047) - Ciudad Autónoma de Buenos Aires - República Argentina
Secretaría de Infancias y Adolescencias: Talcahuano 750 - (1013) - Ciudad Autónoma de Buenos Aires - República Argentina

has implemented and maintains a/an

Quality Management System

for the following scope:

Toll-Free Line 0800-JUSBAIRES: -Attention and guidance for inquiries received through the 0800-line, immediate resolution and submission of the report.
Womens Justice Center: -Initial orientation to the consultant in a gender - based violence situation, interview with the interdisciplinary Team, definition of courses of action and final report.
Headquarters: -Reception and analysis of designation requests in the CABA Judicial Branch, monitoring the hiring processes for people with disabilities and verification of compliance with the 5% employment quota, pursuant to Law No. 1502.
-Intervention in judicial proceedings by the Jurisdictional Team of the Disability Observatory at the request of the Judge.
-Attention and resolution of complaints from the assistance office of the General Directorate of Works and General Services.
-Promotion of access to justice through the implementation of a series of talks in the local neighborhoods.
-Evaluation, execution and granting of the Digital Signature of judges and officials. -Reception and authorization of staff leave.
-Execution of payments covered by the Budget of the Judicial Council of the CABA. -Reception, review and analysis of the project/document for approval and signature of the document by the President. -Registration of the working groups list, reception of documents from the working group coordinators for their publication and control on the Intranet and issuance of the annual report to the Presidency. -Call for the Plenary Session of Councilors, reception of the topics to be discussed, drafting and communication of the Agenda, elaboration of resolutions, submission for signature and subsequent filing of the proceedings. -Drawing of potential jurors, refinement of the list, approval and publication of the final roster of potential jurors. -Reception, control, analysis, approval or rejection and logging of mass distribution list requests. -Acknowledgment by the Judicial Communication Coordination Department of the declaration of non-working days that apply to the CABA Judicial Branch, data entry into the date calculator portal and logging of the entries for internal control. -Reception of the graphic and audiovisual pieces, annual accessibility evaluation, reformulation and/or ratification of the established criteria and communication of the improvement application. -Reception of the coverage request, planning, assignment of necessary resources, definition of the strategy and control of the coverage.
General Directorate for the Defense of the Litigant: -Reception of the system registration request, review of the documentation submitted, validation of personal data, granting of provisional registration and identity accreditation to grant definitive registration.
-Reception of the consumer claim, analysis of the consumer relationship, adjustment, if necessary, management of the hearing(s) and celebration of the minutes of closure of the conciliation procedure.
Department of Childhood and Adolescence: -Attention to intervention requests from the Judge and submission of a report with the intervention of the Interdisciplinary Team from the Childhood and Adolescence Secretariat.

which fulfils the requirements of the following standard;

ISO 9001:2015

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Registration Number: **AR - QS - 15630**



Alex Stoichitoiu
President of IQNET



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Certification Division Manager



Instituto Argentino
de Normalización
y Certificación

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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